



## When you need to fly, you can rely on us

### International Travel regulations to/from South Africa

#### 1. Are travelers permitted to transit Doha?

Yes, all travelers are permitted to transit Doha, Qatar when travelling to/from South Africa.

#### 2. Who is allowed to enter South Africa?

Residents of Low and Medium risk countries are allowed to travel to South Africa for leisure and business purposes. (Normal visa regulations apply.)

Residents from [high risk countries](#) are allowed to travel to South Africa except for leisure/tourists purposes;

All South African passport holders, diplomats, SEMN – TIMATIC rules for SEMN travelers to South Africa apply,

Travelers holding permanent or temporary residency permits, long term or short term visa, study visa, spouse visa or intra company visa from high risk countries are allowed to enter South Africa.

Investors & business travelers who do not have a visa yet can apply for one and allowed to travel to South Africa.

#### 3. Who is not allowed to enter South Africa?

Residents from high risk countries travelling for leisure/tourist purposes.

#### 4. What do Business travelers or Investors from high risk countries need to do to enter South Africa?

Investors & business travelers who do not have a visa yet from the high risk countries can apply for one and allowed to travel to South Africa. They must, in writing, apply to the Minister of Home Affairs and demonstrate reasons for their request to enter South Africa for business purposes. Applications must be directed to email [Covid19BusinessTravel@dha.gov.za](mailto:Covid19BusinessTravel@dha.gov.za) and supported by

- Copy of passport and/or temporary residence visa
- Proof of business activities to be undertaken in South Africa
- Proof of travel itinerary
- Proof of address or accommodation in South Africa

#### 5. What do all travelers need to enter South Africa?

On arrival, all passengers:

- Need to present a negative COVID-19 PCR test result certificate not older than 72 hours before the date of their arrival
- Need medical/or travel insurance that covers COVID-19 prior to departure (returning South Africans and permanent residents are exempt)
- Need to download the COVID-Alert App (Covid Alert SA) so that they are able to monitor and minimize their risk of exposure to the COVID-19 virus.
- Will be subjected to screening by Port of Health officials
- Detected with symptoms (which include elevated body temperatures and flu-like symptoms) or in contact with an infected person, will be expected to take a mandatory COVID-19 test in South Africa. This test will be at the travelers cost. If the COVID-19 test comes back positive, the traveler will be subjected to a 10-day quarantine at a designated site determined by the South African authorities. The accommodation at a quarantine site will be at the passengers cost.

#### 6. Are travelers allowed to transit via JNB, CPT and DUR?

Yes, travelers are permitted to transit JNB, CPT and DUR provided they have

- a negative COVID-19 PCR test valid 72 hours before departure from origin
- Nationals from bordering countries of South Africa have proof they will be travelling there by either road or air, and land or air borders being open for travel.

(Bordering countries: Botswana, Mozambique, Zimbabwe, Lesotho, Swaziland, Namibia)

#### 7. Is travel allowed from South Africa to high risk countries?

Yes, travel is allowed from South Africa to high risk countries as long as the traveler has the necessary documentation and adheres to the [health requirements](#) to enter the country of their final destination.

IATA Travel Centre provides a list of travel advisories relating to COVID-19 here alternatively, travelers may refer to our travel alerts here. Please review these pages before issuing tickets to your clients.

- <https://www.qatarairways.com/en/travel-alerts/COVID-19-update.html>
- <https://www.iatatravelcentre.com/world.php>

#### 8. Do travelers have flexibility to change their travel plans?

As we continue our commitment to you and your clients, we guarantee the flexibility to suit all their travel needs, offering re-booking options so they can plan ahead, knowing we have them covered as the airline they can always rely on.

They can book today, change if they need and travel when they are ready.\*

If they need to change their travel plans, they can choose from the following flexible options:



HOLD ON TO  
THEIR TICKET  
FOR 2 YEARS



UNLIMITED  
DATE CHANGES



EXCHANGE FOR  
FUTURE TRAVEL  
WITH 10% EXTRA VALUE

If their travel has been impacted, we are here for them offering these additional options:



SWAP  
FOR QMILES



UNLIMITED  
DESTINATION  
CHANGES



REFUND  
THEIR TICKET

#### 9. Where can I find information regarding hygiene & safety measures on my flight?

As one of the largest and most experienced global airlines throughout the COVID-19 crisis, you can rely on us to take you on your next journey safely. We continue to ensure that our [safety and hygiene](#) measures are of the highest standard, with new procedures implemented throughout your journey, from check in to arrival at your destination.

To help you remember our procedures in transit, download our [safety measures fact sheet](#).